



Powering Automation in Payer operations with Clinical Integration & Physician engagement

With Innovaccer's
healthcare data platform

Actionable insights to enhance Star Ratings, HEDIS performance, and outcomes

Healthcare's transition from a fee-for-service model to a value-based model has made the quality of care a central player. Stakeholders, especially healthcare payers, are faced with challenges as well as opportunities to enhance patient outcomes, reduce healthcare costs, and increase overall revenues. In a field rapidly transforming by the advent of data and analytics, capitalizing on these opportunities rely heavily on organizations' capabilities to manage data and extract value out of it. Automation is the key to achieving scale and efficiency required to enhance Star ratings and HEDIS performance.

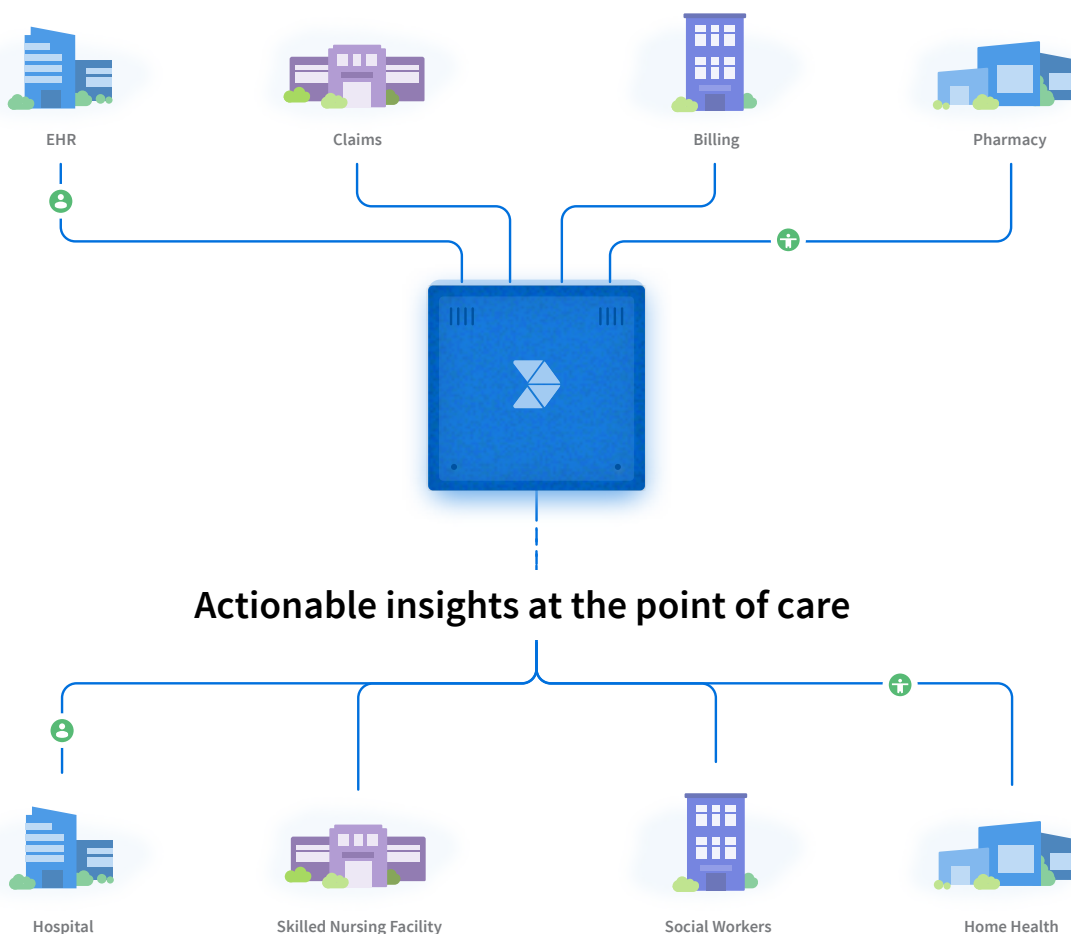
Payers house claims data and have conventionally gathered insights out of claims data alone, often leveraging manually-governed processes to gather clinical data and retrieve charts. Payers invest millions of dollars and countless hours retrieving charts and relevant clinical data, taking up as much as 20 days. However, many have realized that the duration and the cost associated with the manual processes outweigh their efficiency. Additionally, with little ways to relay actionable insights back to the providers, payers would fail to drive meaningful cost reduction or improvements in member outcomes. On an average, \$60 billion is lost annually because of inefficient claims processes.

With Innovaccer's healthcare data platform, InData along with the point-of-care alerts solution, InNote, payers can address both the issues. The combination of InData and InNote allows payers to gain a comprehensive view of the individual member and the population to analyze the records for gaps in documentation and care, topped by surfacing the appropriate gaps to physicians right on their EHRs- all at the right time.

Capturing a breadth of healthcare data beyond claims

Innovaccer's healthcare data platform, InData, enables agile and robust integration of disparate data sources with its 200+ pre-built solutions. The scalable, Hadoop-based architecture of the platform can ingest data from clinical and financial sources to provide each member's medical history, demographics, vitals, social determinants, and network utilization in a compact view. The platform's API-based connectivity enables quick access to various EHRs and data systems to obtain charts and analyze them to pinpoint the gaps in care.

Once the ingestion and analysis are complete, InNote allows payers to deliver the right information to physicians at the right time, highlighting the dropped codes, suspect codes, missed visits or measures to ensure the gaps in care are bridged in a manner as accurate as possible.



Unified member records across the network with InData

Integrated member records

With pre-built connectors to 200+ healthcare data systems, InData pieces together disparate data from across the continuum and provides holistic, 360-degree records of members in the network.

Enhanced Star ratings and HEDIS reporting

With clinical and claims data consolidated centrally, the healthcare data platform enables payers to capture the gaps in care and address them to create a positive delta in the overall HEDIS performance and enhance Star Ratings.

Automated chart retrieval process

The healthcare data platform ingests daily feeds from various clinical sources to collect member charts from all over the network and map member activities along with network utilization to highlight the gaps in care. The entire process is automated and reduces the turn-around time from 20 days to a matter of minutes!

Data Sources

Electronic Health Records
 Claims and Billing Files
 Practice Management Systems
 Financial Systems
 ADT Feeds
 Pharmacy

File Formats

HL7 2.x, CCD/C-CDA, X12
 Delimited Files (CSV, TSV, DBF, Pipe-separated)
 Nested Documents (XML, JSON)
 SQL Databases (MySQL, MS-SQL, OracleDB, HedisSQL)
 NoSQL Databases (Postgres)

Point-of-Care Physician Engagement with InNote

Compact patient profiles

Important patient details such as risk factors, care and coding gaps, active care plans, and others are presented on physician's screen in real time through InNote, eliminating the hassle of searching for crucial information.

Summary of screening

InNote details a summary of the gaps in care, due screenings and the ones that are done for each patient related to target quality measures all within the EHR experience.

Interactive physician engagement

The healthcare data platform ensures streamlined information management on-the-fly to prevent physician burnout and reduce administrative burden.

Key Advantages

EHR agnostic way to consolidate clinical information centrally

Zero Manual intervention in chart retrieval

Higher physician satisfaction because of reduced documentation overload

Comprehensive and quality-checked data

35-60% higher care gaps closed

The screenshot shows a mobile application interface for a patient profile. At the top, there are navigation icons for Agenda, Search, Reports, Alerts, and Settings. The patient's name is **Lawson, Joy** with ID **P087636**. Her details are: Female, 54 yrs, DOB: 02/01/1963. Below this is a summary table:

HCC RISK	CARE GAPS	CDI GAPS
HIGH 3.71	3	2

There are two tabs: **Summary** (selected) and **Clinical Details**. A **Frequent Flyer** icon indicates **2 ED Visits in 3 months**. A section titled **Measures Not Compliant** is expanded, showing:

- HgA1c < 8.0**: Date of Last Test: 07/16/2016 • Test Result: 9.3
- Diabetes Eye Exams**: Date of Last Test: 08/12/2016
- Controlling High Blood Pressure**

About Innovaccer

Innovaccer Inc. is a leading healthcare data platform company focused on delivering more efficient and effective healthcare by combining pioneering analytics with transparent, and accurate data. Innovaccer's aim is to simplify complex data from all points of care, streamline the information, and help organizations realize strategic goals based on key insights and predictions from their data. Its products have been deployed across more than 500 locations with over 10,000 providers leveraging it at institutions, governmental organizations, and several corporate enterprises such as Mercy ACO, StratiFi Health, UniNet Healthcare Network, Catalyst Health Network, and Osler Health Network. Innovaccer is based in San Francisco with offices around the United States and Asia.

For more information, please visit [innovaccer.com](https://www.innovaccer.com).



San Francisco
535 Mission St, 14th floor
CA 94105
United States